

1. THE 2010/11 NERSA-APPROVED PRICE INCREASE AND IMPACT ON TARIFFS

- On 24 February 2010, the National Energy Regulator of South Africa (NERSA) approved annual *average* price increase on all tariffs is 24.8%.
- At the same time, NERSA approved the implementation of the inclining block rate tariff to the **non-local authority** residential customer base.

